



Little Apple Cars



Automobile Status Report

Prepared For

INVENTORY: R050055A



2017 Toyota HIGHLANDER

Date April 26, 2024

VIN 5TDZZRFH6HS190104

Mileage 118315

RO# 6074214

Service Advisor

James Cook

jrocktundra@gmail.com



Little Apple Cars
2828 Amherst Ave
Manhattan, KS 66502

Little Apple Cars Service Commitment

Excellence at every turn... and every straightaway

Our dealership's primary goal is to satisfy every customer at every opportunity. You visit our service department regularly, and we have developed a number of ways to make your visit more comfortable and informative. We know that you want straight answers, and that's the only way we will deliver it to you.

We understand that your knowledge of your vehicle and its necessary repairs is probably not on par with the understanding that your technician has. In order to be sure that his findings and reporting is as clear and concise as possible, we use this Vehicle Information Booklet as a tool to help us communicate your vehicle's condition to you.

Our technicians are the most qualified to work on your vehicle. They have trained extensively, and partake in continuing education regularly to be sure that they are up to date on any changes and improvements handed down from the manufacturer. Our service advisors strive to make your experience with us a pleasant one. They are here to attend to your automotive needs as well as communicate effectively with your technician and you.

Please make yourself comfortable in our waiting area. Watch some TV, use your laptop with our free WI-FI access or just relax and enjoy the quiet. Our courtesy shuttle can take you shopping, to a movie or home if you prefer.

We appreciate your business and will continue to strive for excellence in everything we do for you.

Multi-Point Inspection Checklist

RO# 6074214

Customer Name INVENTORY: R050055A

Advisor Name James Cook

Technician Name Matt Fisher

Created on 4/22/2024 10:26 AM

Printed on 4/26/2024

Did your Service Advisor review the results of this multi-point inspection checklist with you?

- Checked and OK at this time May Require Future Attention Requires immediate attention

Vehicle/Dealership Information

- | | | | |
|--------------------------|--------------------------|--------------------------|-----------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Year/Make/Model |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Stock Number |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Exterior Color |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Interior Color |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | VIN |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Date Aquired |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Date Inspected |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Mileage |

[VIN & Dealer Code Check]

- | | | | |
|-------------------------------------|--------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Run and print Vehicle History Report and attach |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Run a Techstream Health Check |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Check outstanding Recalls and SSCs |

[Road Test]

- | | | | |
|-------------------------------------|--------------------------|--------------------------|---|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Cold engine operation performs properly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Throttle operates properly during cold start |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Vehicle operates properly during warm-up conditions |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Engine performs properly during operating temperature |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Engine reaches normal operating temperature |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Engine fan(s) operate properly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Brake pedal free play and travel within specifications |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | No abnormal vibrations and noises during brake applications |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | ABS operates properly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Parking brake operates properly and within spec |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Seat belt material condition |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Seat belts operate properly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Transmission/clutch operates smoothly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Auto transmission operates properly during cold temp |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Auto transmission operates properly during operating temp |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Steering normal in lock-to-lock turning |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Steering wheel centered in straight-line driving |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Vehicle tracks and drives straight on level surface |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Tilt and telescope steering operates properly |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Front wiper operates properly in all modes |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Rear wiper operates properly in all modes |
| <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Washer fluid sprays properly |

- Wiper blades clear glass properly
- Wiper blades return to correct position when off
- Speedometer functions properly
- Odometer registers mileage in every mode
- Cruise control operates properly
- Heater operates properly
- A/C operates properly
- No abnormal noise or vibration from engine
- No excessive wind or road noise
- No abnormal tire vibration or wheel shimmy
- No abnormal squeaks/rattles within interior

[Frame, Structure & Underbody]

- Frame/Unibody condition
- Panel alignment and fit
- Lower body and underbody condition
- Suspension-related items for proper performance
- Inspect struts/shocks for leaks and wear
- Power steering system operate properly no leaks
- Wheel covers secure and reasonably free of damage
- Tires inflated to spec / free of defect and damage
- Min of 5/32" tread depth remaining
- All tires of same brand, model, size and rating
- Brake calipers and lines operate properly no damage
- Brake system contains all needed equipment
- Brake pad/shoe linings have minimum of 50% remaining
- Brake rotors/drums in spec with no abnormal grooving or color
- Exhaust system properly secured with no leaks
- Engine/trans mounts with no signs of wear
- Drive/axle shafts operate properly with no damage
- CV joints/boots operate properly with no signs of wear
- Inspect engine for fluid leaks
- Inspect transmission case and pan for leaks
- Differential fluid level correct with no leaks

[Emissions & State Inspection]

- Perform emissions test and/or state inspec, if req

[Under Hood]

- Drive belts and hoses free of cracks and damage
- Confirm under-hood labels and decals
- Air filter in good condition
- Battery has no visible damage
- Perform battery check with Midtronics GR8
- Battery posts and cables free of corrosion and damage
- Battery properly sized and secure

- Charging system operating properly and within spec
- Engine coolant level with spec
- Coolant specific gravity set to -31 deg F
- Change engine oil and filter
- Check for evidence of oil gel
- Oil, brake, clutch, trans, transf case, power steering, washer fluid at proper levels
- Under hood fluids clear and uncontaminated

[Functional & Walkaround]

- Owner's manual and TCUV Warr Supplement
- Fuel gauge operational
- Battery voltage gauge operational
- Engine temperature gauge operational
- Horn operates properly
- Airbag(s) present with no evidence of deployment
- Headlights properly aligned
- High and low beams operate properly
- Tail lights operate properly
- Side marker lights operate properly
- Backup lights operate properly
- License plate lights operate properly
- No cracked or broken lenses of exterior lights
- Instrument panel/warning lights operate properly
- HVAC panel/lights operate properly
- Instrument panel dimmer operates properly
- Turn signals operate properly and self-cancel
- Hazard flashers operate properly
- Rear-view interior mirror operates properly
- Exterior mirrors' operation and condition
- Remote mirror control operates properly
- Glass free of cracks, stars and large chips
- Window tinting clear and conforms to local reqs
- Dome/courtesy lights operate with door cycles
- Windows operate properly
- Window locks operate properly
- Power windows operate from all switches
- Audio/Cassette/CD/Aux system working properly
- Speakers do not rattle at high volume and function properly
- Antenna is present and functional
- Clock operates properly
- 12v ACC power output operates properly
- Ashtrays (if equipped) are present and operate properly
- Headliner, sun visors, dash pad, upholstery, console, cup holders, trim panels and carpet are in place and in good condition

- Driver floor mat is appropriate for vehicle, properly secured and not stacked on top of another
- Doors open and close properly
- Door locks, including child safety locks, operate properly
- Remote keyless entry and smart key systems operate properly
- Master key is present
- Theft deterrent system operates properly
- Seat adjustments and heater(s) operate properly
- Memory seat control operates properly
- Headrests function properly
- Defogger indicator light operates properly
- Rear defogger operates properly
- Luggage compartment light operation and trim
- Luggage compartment is clean, free of debris and stains
- Hood and luggage comp latches operate properly
- Interior remote luggage comp release operates properly
- Emergency trunk release operates properly
- Fuel door release operates properly
- Spare tire cover appearance and condition
- Spare tire present
- Spare has correct pressure and a min of 5/32" tread
- No signs of damage to spare tire
- Spare tire and storage areas are clean
- Spare tire securely fastened
- Jack and tools correct, present and secured
- Acceptable aftermarket items checked
- Removal of unacceptable aftermarket items

[Exterior Appearance]

- Body surface condition
- Exterior is washed, clean and free of water spots
- Paint is free of swirl marks and has an even, high luster
- Paint is free of removable scratches
- Paint is free of wax residue
- Wheels/wheel covers are clean
- Wheel wells are clean
- Tires are clean and properly dressed

[Engine Compartment]

- Compartment is clean
- Under-hood heat insulator pad is clean
- Engine and compartment are properly dressed

[Interior Appearance]

- Interior is free of debris
- Dash and vents are clean and properly dressed
- All crevices are clean

- Ashtrays and lighter are clean (if equipped)
- Door jambs are clean
- Glove box and console compartments are clean
- Cabin air filter condition
- Seats, carpets, floor mats and headliner free of stains
- Free of odor, including heavy fragrance
- Glass is clean and free of streaks

[Exterior Repairs]

- Body is free of all dents
- Body is reasonably free of dings
- Paint is reasonably free of scratches and chips
- Vehicle is free of improper paint repairs or mismatched color
- Glass is free of improper repairs
- Bumpers are free of cuts, gouges and mismatched paint

[Interior Repairs]

- Interior leather, vinyl, plastic, carpet and fabric surfaces free of holes, rips, tears, excessive wear or fading
- No evidence of previous improper wear interior repairs

[Additional Inspection Items (where applicable)]

- "Fade-away" dome light operates properly
- Sunroof/convertible top operates properly
- Seat heaters operate properly
- Head unit software update
- Nav system operates properly and mem system cleared
- Transfer case smoothly switches from 2WD to 4WD and back
- Truck bed in good condition
- Truck bed-liner in good condition and secured
- Tailgate operates properly
- Backup camera operates properly
- Bluetooth searches for signal
- SOS (Safety Connect)
- Lane Keep Assist operates properly
- Dynamic Radar Cruise Control/Pre-Collision Systems operate correctly
- Intelligent Parking Assist operates properly

[Hybrid Components]

- Hybrid battery
- Battery control module
- Hybrid power management control module
- Electric motor/generator operates properly
- ECVT operates smoothly and properly
- Power inverter operates properly
- Inverter coolant level
- EV/Eco/Power modes operate properly
- Check transaxle park mechanism

Multi-information display operates properly

Touch Tracer display operates properly

Hill Start Assist operates properly

Remote A/C system (if equipped) operates properly

Solar-powered vent system (if equipped) operates properly

Tread Depth (measured in 1/32")

LF

RF

LR

RR

Check Brake Linings (measured in millimeters)

LF

RF

LR

RR

Technician

Date

Service Manager

Date

Used Car Manager

Date

Customer

Date

Additional Service Recommendations

In the process of inspecting your vehicle for safety and reliability, your technician **Matt F** made the following observations and recommends that you do the necessary repairs to resolve these issues.

■ Red: requires immediate attention.

■ Yellow: in need of attention soon.

Brake Job - Front (Replace Pads/Resurface Rotors): 3mm

Item Description

Brake pads are the parts of a car's braking system that actually take the brunt of the frictional force necessary to stop the car. In a disc brake system, the brake pedal activates a hydraulic line which squeezes calipers against the rotors of the car's tires. Brake pads are positioned between the calipers and the rotors to absorb the energy and heat, and then provide enough grip to stop the car. Brake pad material wears out over time. Brake pads should be periodically inspected for wear, which is highly variable depending on vehicle weight and driver habits.

Reason

Brake pads must be replaced before the friction material is worn away completely. If it isn't, metal-to-metal contact will occur between the brake rotor and the worn-out brake pad. If metal-to-metal contact occurs, the brake rotor will be damaged, and it will need to be resurfaced or replaced. When the pads are replaced, the rotor must be resurfaced smooth to allow the new pads to have an even contact surface to work with. Only a small amount of material can be machined off of a rotor before it becomes unusable and must be replaced.



brakes

Brake Pads Replacement Only - Rear: 3mm

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Brake Pads

COMPLETED REPAIRS

RO# 6074214 - 4/26/2024 9:47 AM

SERVICE ADVISOR
James Cook
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(785) 539-7441

PREPARED FOR
INVENTORY: R050055A

PRINTED - 4/26/2024
QUOTE EXPIRES - 5/26/2024
REPAIR FACILITY ID -

2017 TOYOTA HIGHLANDER
5TDZZRFH6HS190104
Mileage 118,315

SERVICE NAME					COST
Brake Job - Front (Replace Pads/Resurface Rotors): 3mm (l)					
LABOR	1.50 hours at \$165.00 per hour				\$247.50
PARTS	Qty	Description	Number	Price	Total
	1	PAD KIT,DISC BRAKE L	044650E010	\$105.95	\$105.95
Parts and labor sub total					\$353.45
Brake Pads Replacement Only - Rear: 3mm (l)					
LABOR	1.00 hours at \$165.00 per hour				\$165.00
PARTS	Qty	Description	Number	Price	Total
	1	PAD KIT,DISC BRAKE L	044660E010	\$105.99	\$105.99
Parts and labor sub total					\$270.99

Total Labor	\$412.50
Total Parts	\$211.94
Subtotal	\$624.44
Shop Charges	\$34.00
Taxes	\$3.11
Total	\$661.55



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Manhattan , KS 66502

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